



SOS Computer Systems Ltd

www.directsos.co.uk

www.scanourslides.co.uk

Webmail Phishing Attack

Many online email accounts, also known as 'webmail', have had their login details stolen and published on several online lists. It is suggested that over 30,000 email accounts have been affected. These details have been used in a recent phishing attack to **fraudulently gain email users' sensitive information**. This has been done by sending out spam emails from the affected accounts. Phishing emails often claim to be from a well known bank or company requesting personal details or payments from the recipients.

Who's Affected?

Anyone using an online email account may have been affected, for example Hotmail, Gmail, Yahoo. **It is strongly recommended that you change your password immediately**, even if you haven't noticed anything wrong.

How Can a Password be Made Secure?

If you have received a phishing email it is recommended also that you change your password. Spam emails of any kind are potentially dangerous. If you are unsure whether an email is genuine, it is best to contact the company directly and they will be happy usually to verify whether or not they have sent the email. Do not give out any personal details until you have done this!

If an email asks you to click on a link, check the address of the website it leads to matches the name of the company emailing you. Do not click on the link; it is better to type the address of the website into your browser's address bar yourself, as a link can be designed to forward you to another website. Also, watch out for misspellings of well known websites. If in doubt it is best not to click on links contained in emails.

What if I've Received One of these Phishing Emails?

If you have received a phishing email it is also recommended that you change your password. Spam emails of any kind are potentially dangerous. If you are unsure whether an email is genuine, it is best to contact the company directly and they'll usually be happy to verify whether or not they sent the email. Do not give out any personal details until you have done this!

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Any questions/concerns?

If you have any questions or concerns about this matter, feel free to contact us on 0845 108 4555 or visit us at 197 Parrock Street, Gravesend, Kent, DA12 1EW. We are open Monday-Thursday 09:00-17:30, Friday 09:00-17:00, Saturday 10:00-15:00.

If you are in need of internet security for your computer we are happy to discuss the various options available and recommend a programme to suit your needs.

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